

Client Grooming Agreement

This is a legally binding document which outlines the business processes of LouLouBelle's Dog Grooming to which both business owner and client agree to prior to commencing a grooming service. This to reduce uncertainty by defining the policies and risks involved with certain procedures/requests.

LouLouBelle's Dog Grooming offers trained professional handling. A typical groom can be completed in 2 to 3 hours from the time of your appointment however if there are behavioural or skin or coat problems you may experience a longer period of time to completion. Your groomer will notify you 15-30 minutes prior to completion to allow adequate time for pick up.

Aggressive Dogs – The client must inform the business if their dog is/has been aggressive in the past and if a muzzle will need to be used. We reserve the right to cease any groom in the event that it is determined it is in the animals best interest or if aggression is ongoing. We reserve the right to refuse future service to the client. Additional charges may be incurred if a dog is aggressive during the grooming process

Matted Dogs – To avoid matting regular brushing is required. The welfare of your dog is our priority. We encourage owners to practice brushing during each week between grooms. Matted fur causes risk and ramification. In the event of matted coat the dog may have to be shaved/shorn. Potential reactions/issues which can occur from de-matting include abrasions, skin changes and cuts. A regular grooming schedule can help avoid this and should be discussed with your groomer. Additional charges may be incurred if extreme matting is present LouLouBelle's Dog Grooming will not continually de-mat a dog due to the risks involved and can decline to accept a booking at any time.

Double-Coat Shave Downs – LouLouBelle's Dog Grooming business policy is to not partake in double coat shave. Double coated breeds require their coat for insulation, for both cooling in the warmer months and for heating in the colder months. Shaving of a double coat can result in damage to the skin, sunburn and there is a risk that the coat will not grow back due to alopecia. LouLouBelle's Dog Grooming will not be liable for any of said conditions if in the unlikely event that a double coat shave down is completely necessary for the welfare of the animal.

Senior pets – We will use extra care and patience for older pets however LouLouBelle's Dog Grooming will not be held responsible for any reaction due to the mental or physical stress of grooming geriatric pets. If in our judgement brushing or clipping is determined to cause too much stress to the pet we will modify or terminate the haircut. Please always inform us in advance of any health conditions that may cause your pet discomfort during bathing, drying or clipping procedure. Grooming of an elderly or frail pet is conducted at your own risk.

Fleas and Parasites – LouLouBelle's Dog Grooming requires a client's declaration that their dog has been treated for fleas and parasites by signature of this agreement.

*Deep cleaning is carried out at the premises daily using a veterinarian grade disinfectant.

Cancellations – LouLouBelle's Dog Grooming cancellation policy is that 24 hours notice must be provided so that the appointment time may be made available to those on the waiting list. If two appointments are missed without giving notice, clients may be required to pre-pay prior to scheduling any future appointments

I hereby consent for my pet(s) to be photographed and I AUTHORIZE LouLouBelle's Dog Grooming to use, publish, and display said photograph(s) via website, Facebook or Instagram for marketing purposes. Images are the property of LouLouBelle's Dog Grooming. The use of images remains loyalty free indefinitely on a voluntary basis and is not considered work for hire.

Clients full name: _____

Date: _____

Client Signature: _____

Pets Name: _____